

Decoding the Code

Palliative Medicine

Banner Health

Objectives

- Understand why it is important to develop the skills to talk with patients about CPR
- Role Play CPR discussions
- Review CPR success rates for hospitalized patients

- https://www.youtube.com/watch?list=PLzViUx1Kacvxj3XthM2S3VJLWbjr8uCRZ&v=8qaLdHGpoW4&feature=player_embedded

Elephant in the Room



"I'm right there in the room, and no one even acknowledges me."

Why are we so hesitant about discussing CPR?

Questions:

- Do end of life conversations help or harm patients?
- What is the evidence?

Medical Care Received in the Last Week of Life by End-of-Life Discussion

Table 3. Medical Care Received in the Last Week of Life by End-of-Life Discussion

| | No. (%) | | | Adjusted OR (95% Confidence Interval) ^a | P Value |
|---|------------------|------------------------|------------|---|------------|
| | Total (N=332) | End-of-Life Discussion | | | |
| | | Yes | No | | |
| Medical care received in the last week | 332 | 123 (37.0) | 209 (63.0) | | |
| ICU admission | 31 (9.3) | 5 (4.1) | 26 (12.4) | 0.35 (0.14-0.90) | .02 |
| Ventilator use | 25 (7.5) | 2 (1.6) | 23 (11.0) | 0.26 (0.08-0.83) | .02 |
| Resuscitation | 15 (4.5) | 1 (0.8) | 14 (6.7) | 0.16 (0.03-0.80) | .02 |
| Chemotherapy | 19 (5.7) | 5 (4.1) | 14 (6.7) | 0.36 (0.13-1.03) | .08 |
| Feeding tube | 26 (7.9) | 11 (8.9) | 15 (7.3) | 1.30 (0.55-3.10) | .52 |
| Outpatient hospice used | 213 (64.4) | 93 (76.2) | 120 (57.4) | 1.50 (0.91-2.48) | .10 |
| Outpatient hospice ≥1 wk | 173 (52.3) | 80 (65.6) | 93 (44.5) | 1.65 (1.04-2.63) | .03 |

Abbreviation: ICU, intensive care unit; OR, odds ratio.

^aThe propensity-score weighted sample was used for these analyses. Logistic regression models were also adjusted for patients' treatment preferences, desire for prognostic information, and acceptance of terminal illness.

Wright, A. A. et al. *JAMA* 2008;300:1665-1673.

What do patients want to know?

- Studied extensively in Western world
- Mostly cancer – although other diseases represented
- Patients want
 - Realistic, truthful information
 - *What* will happen is as important as *time*
 - *How* they are told is as important as *what* they are told
 - Hope, optimism

How one is told

- Loved ones present
- Adequate time
- Acknowledgment of emotional, spiritual, existential impact of having a life-limiting disease
- ‘Attitude’ of the clinician
- Respect for patient’s emotional state

Hope and Optimism

- Qualitative research:
 - Clayton *Cancer* 2005: Explored with advanced cancer patients n=19 (& caregivers) how can clinicians can foster hope when they talk about future.
 - Major themes
 - Emphasize what can be done
 - Emotional support, care, dignity, listening, non-abandonment
 - Practical support (help in home)/Discuss day-to-day living
 - Truth-telling but 'not blunt,' leaving space for the unanticipated

Hope & Optimism – What generates hope?

- The top 4 hope-destroying actions by physicians
 - Appeared nervous or uncomfortable
 - “Gave my prognosis to my family, then gradually told me”
 - Used euphemisms
 - “Avoided talking about the cancer and only discussed treatment”

Hagerty J Clin Oncol 2005

Hope & Optimism

- “Hope” =
 - a sense of receiving good care...“best” care – all the right things are being done,
 - non-abandonment,
 - confidence and warmth with the physician,
 - completeness of information,
 - *And NOT being told unambiguously “There is no hope of recovery”*
- These themes far out-shadow the way preserving hope is often conceived: half-truths, concealing information, only positives

Setting the Stage

Why discuss the future?

“DO YOU WANT US TO DO EVERYTHING?”

Discussions About Code Status

Case 1: RF

- A 68 yo man is newly diagnosed with metastatic hepatocellular cancer, alcohol related liver failure, and impending kidney failure.
- Because of his poor functional status (ECOG 3-4) and organ failure, he is not a candidate for chemotherapy. The oncologist told him this.
- Prognosis: days to a weeks
- Medicine Team: “He seems to have unrealistic expectations. I asked him “Do you want us to do everything? and he said “Yes”. So he’s a full code.”

CPR- How effective is it?

- Inpatient setting:
 - 40% survive the CPR effort
 - 1/3 survive to leave the hospital (i.e. 14% of total)
 - *So 86% of patients who code in hospital die in the hospital*
 - More successful if CPR is in OR, ICU, Cath lab
- Depending on study, 7-26% survive a CPR effort

MH Ebell et al. J Gen Intern Med. 1998 (Meta-analysis); Tresch D et al. JAGS 1994;
Warner SC and Sharma TK. Resuscitation 1994.

CPR-How effective is it?

- Low likelihood of survival if:
 - Sepsis
 - 1/73; 0/42 survived CPR effort
 - Metastatic cancer
 - 0-14% survived CPR effort
 - A more recent study stated only 1.9% on an average survived
 - The average number of patients in the same study over the age of 80 was 3%
 - Renal failure
 - Need for vasopressors or inotropes
 - 2/55 survived CPR effort (both had reversible conditions, i.e. AMI, arrhythmia)
- Nursing home residents
 - 0-1.7% survive CPR effort

Outcome of CPR in the ICU Setting

- 114 MICU patients underwent CPR
- Mean age 59
 - 25% malignancy, 18% vascular disease, 7% chronic liver disease, 5% ESRD, 5% COPD: 34% sepsis, 20% PNA
 - 33% had been housebound or bedridden prior to admission
- 44% survived initial effort, **BUT...**
- Only 31% with CPR effort survived >24 hours, and....
 - 1/29 malignancy; 1/39 sepsis survived effort
- Only 5% survived to discharge.
 - 6 patients survived to hospital D/C (5% patients)
 - 4/6 died in one year; 2 had severe disabilities and were alive at 1 year
- *Patients with chronic medical conditions undergoing CPR even in an ICU setting seldom survive to discharge...*

Problems that arise in DNR discussions

- Expecting patients to make decisions without adequate information (i.e. *un*-informed consent)
 - Diagnosis
 - Treatment options
 - Prognosis
- CPR discussions *MUST* be framed in terms of the overall goals of care and care plan, not in isolation
- Weigh benefit/burden of each treatment option
 - *Can we do it? Should we do it?*

Communication

- Common phrases:
 - “What would you like us to do if your heart stops?”
 - “Do you want us to restart your heart if it stops?”
 - “Do you want us to do everything?”
 - “You don’t want us to break your ribs, and shove a tube down your throat, and hook you to a breathing machine, do you?”

Barriers to patients accepting DNR

- DNR *only* refers to this medical intervention
- Many patients and families fear that DNR="No Care"
- Unfortunately, medical teams often reinforce this fear:
 - *We can't take him to the ICU if he's DNR*
 - *He can't get antibiotics if he's DNR*
 - *We think the best thing is to "withdraw care"*

Steps for Discussion of CPR

- Quiet setting; clarify goals for the meeting
- Determine decisionality- make sure right people are at meeting (team/decision maker)
- Clarify in your mind beforehand what is best medical care
- Who is this person? “Tell me about your Dad. I have all the medical information, but want to know more about him as a person. Can you tell me a little about him, and how things were going before he came into the hospital?”

Steps for Discussion of CPR

- Ask patient/family what they know about medical condition- make no assumptions!
- Present medical information; clarify misunderstandings
- “Have you ever thought about what your wishes would be if you were ever in this situation?” or “Has your father ever talked about what would be most important to him if he was ever in this situation?”

Helpful Communication Phrases

- Make **recommendation** in terms of overall plan of care
 - *“Given that your cancer is growing and not responding to chemotherapy, I think the best plan would be that we don’t use any more chemotherapy.”*
 - *“Your father is very sick. His heart, liver and kidneys are failing, despite our best medical efforts. He is dying.”*
- Judge whether the time is right to talk about CPR, or whether this would best be left to another discussion
- These discussions are often a process....

Helpful Communication Phrases if Team Believes DNR is *Not* Appropriate

- I want to talk about something that's hard to discuss.
- When someone's heart and breathing stop, in other words when they die, we have a lot of things we can do to attempt to try and reverse this. This is called cardiopulmonary resuscitation, or CPR.
- In patients who are very sick as you are, CPR has a low likelihood of working. In other words, patients rarely survive the CPR effort, and if they do, it's extremely rare to make it out of the hospital.

Helpful Communication Phrases

- CPR may just prolong the dying process, cause suffering and not bridge you to getting better, because it doesn't fix the cancer (or whatever underlying process is present).
- I would recommend that we protect you from CPR, which will only harm you and not offer benefit, and not do this when that time comes. This is what's called "Do Not Resuscitate."

Helpful Communication Phrases

- *Instead*, I would recommend that we make sure you are comfortable, as pain free as possible, and well cared for as you are dying.
- What are your thoughts about this?

Communication

- Remember it often takes several discussions; people are processing tough information; give people time (if possible) and space
- Respond to *affect* with *affect*
 - *I can see this is hard for you to hear* (reflect on emotion in the room).
 - Silence: *Can you tell me what your thoughts are? Have you thought about this before?*
 - Allow silence; let patient determine tempo of discussion
 - *To patient, this is an out-of-control situation. Try and give back as much control as possible*

Communication

- If you take something “off the table”, put something back on:
 - Symptom control
 - Family support
 - Hospice care
 - Other
- *Reassure non-abandonment*
- “Even though we can’t fix the illness, there is a lot we can do to help you and your family in this time. I want to hear what is most important to you and your family”

Does the order make sense?

- Don't let the sun set on a code status order that makes no sense
 - Only cardioversion (in a patient who will die a respiratory death)
 - Only one shock, then stop
 - Only for 5 minutes, then stop
 - Chest compressions without cardioversion
 - "He wants intubation, but he doesn't want to be on a ventilator..."

Summary

- EOL discussions can benefit patients and families in real ways; do not cause harm
 - May take a series of discussions...
- EOL counseling should optimally start *before* a crisis
- EOL discussions can help *ensure* patient autonomy, not take it away
- Communication skills training is needed to help clinicians
 - Major education focus of Palliative Medicine team: medicine residents; oncology, geriatric and pain fellows.
 - Better communication skills=less anxiety for HCP's?

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- Thank you! Questions?