



Opioid Prescribing in 2019: Doing Good, Staying Well

February 7, 2019

GME Wellness Week

Learning Objectives

- Understand the limitations of urine drug screening
- Know how to find details about changes in Arizona laws related to opioid prescribing
- Demonstrate how to access AZPMP and the Cerner external medication history
- Describe the steps to diffuse conflict with patient
- Identify one action you will incorporate into your wellness practice



Our Panel

Dr. Jason Leubner	System support in patient safety
Dr. Jerry Snow	Urine drug screen pitfalls
Dr. Luke Peterson	AZ opioid laws
Dr. Daniel Drane	Conflict resolution
Dr. Alena Petty	Substance use and mental health
All	Physician wellness

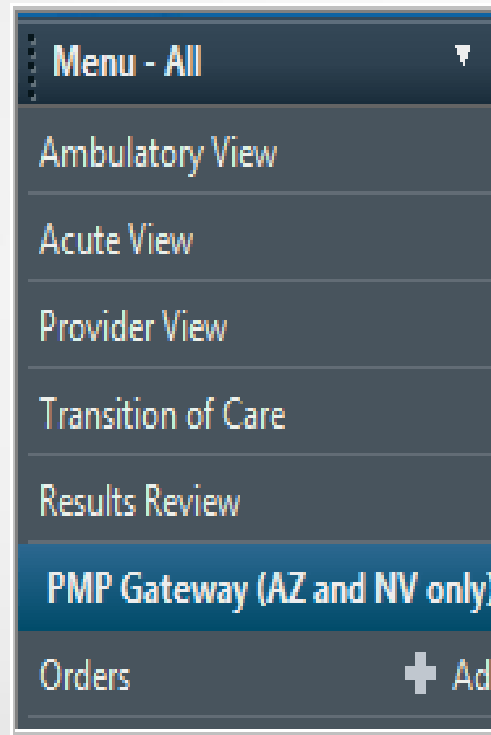
Our patient

- 30 yo previously healthy man presents to the ED with an obviously fractured R radius. He is admitted for surgery, scheduled the following morning.
- Your H&P is appropriately thorough and you are ready to input orders for pain control
- What do you do next:
 - a. Oxycodone 5 mg PO x 1 and check on him the following morning to see response
 - b. Dilaudid 1.5mg IV q 1hr scheduled
 - c. Morphine 4 mg IV q 4hr, close monitoring and adjust as needed
 - d. Further review of patient's medication history
 - e. B&D
 - f. C&D

A System that Supports Patient Safety

- Making it easier
 - External Medication History
 - AZPMP access through Cerner
 - Equivalent dosing tool
- Reducing variability
 - Clinical practice guidelines through CCGs
 - Contracts for chronic opioid use
- Compliance with AZ State Law
 - Electronic prescribing
 - Default prescriptions

'PMP Gateway' tab in Cerner

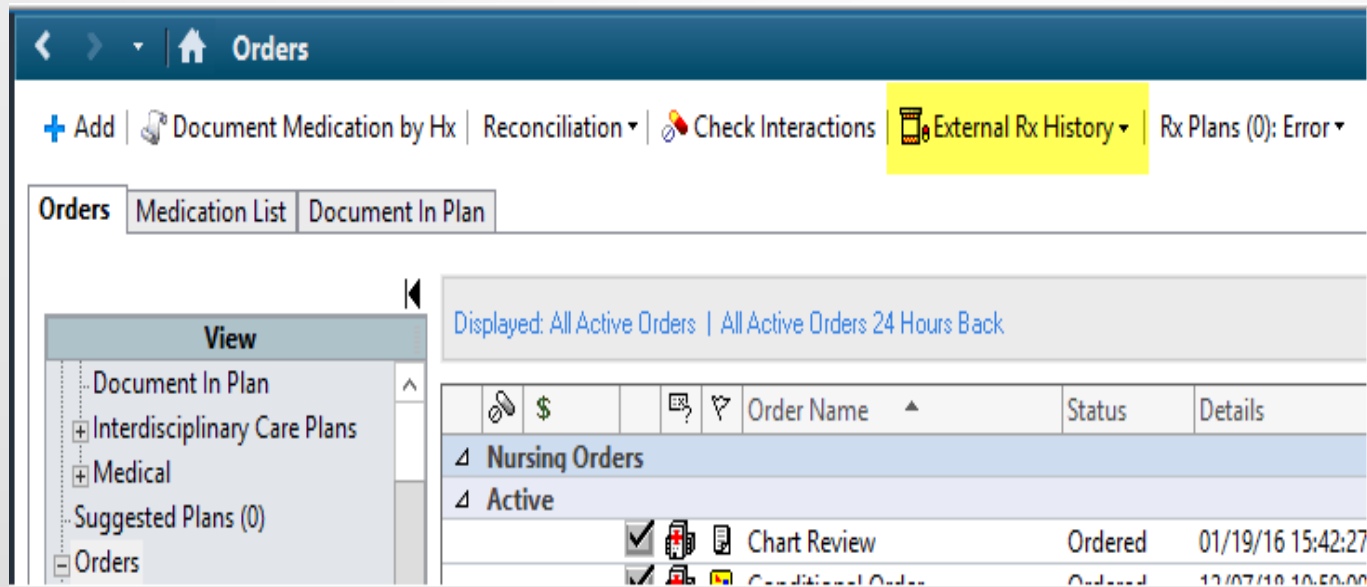


If you don't see the PMP tab, please call it in to the IT Service Desk 'Provider STAT Line' at **602-747-7828 (STAT)**.

PMP Access – Troubleshooting

- Make sure you're registered with the PMP PharmacyPMP.AZ.gov
- If still unable to access PMP data in Cerner
 - Call the IT Service Desk - **602-747-7828** to verify DEA and NPI numbers are correct in your Cerner profile.
 - If your credentials are correct in Cerner, PharmacyPMP.AZ.gov for further assistance

External Rx History function in Cerner



The screenshot displays the Cerner Orders interface. At the top, there is a navigation bar with a home icon and the text "Orders". Below this, a toolbar contains several icons and text: a plus sign for "Add", a document icon for "Document Medication by Hx", a dropdown for "Reconciliation", a checkmark for "Check Interactions", a highlighted yellow button for "External Rx History", and a dropdown for "Rx Plans (0): Error".

Below the toolbar, there are tabs for "Orders", "Medication List", and "Document In Plan". A "View" sidebar on the left lists various categories: "Document In Plan", "Interdisciplinary Care Plans", "Medical", "Suggested Plans (0)", and "Orders".

The main content area shows a filter bar with "Displayed: All Active Orders | All Active Orders 24 Hours Back". Below this is a table with columns for "Order Name", "Status", and "Details". The table is filtered to show "Nursing Orders" and "Active" orders. Two rows are visible:

Order Name	Status	Details
Chart Review	Ordered	01/19/16 15:42:27
Conditional Order	Ordered	12/07/16 10:50:00

To see *all* Rx types filled at SureScripts pharmacies (includes almost all large pharmacy chains)

You may choose to import a patient's medications from the External Rx history into their Cerner chart. The imported data will display as *Documented Medications by Hx*.

The screenshot displays the 'Document Medication by Hx' window. The left pane, titled 'External Rx History', shows a table of medication orders with columns for 'Order Name/Details', 'Last Fill', and 'Add As'. A status bar indicates 'Rx history as of: 02/04/2019 00:31:44 MST'. The right pane shows a list of 'Home Medications' with columns for 'Order Name/Details' and 'L ^'. A 'Done' button is visible at the bottom right.

Order Name/Details	Last Fill	Add As
✓ Rx history as of: 02/04/2019 00:31:44 MST		
(3) GABAPENTIN 300 MG CAPS	01/18/2019	
(4) ATORVASTATIN CALCIUM 10 MG ...	12/18/2018	
(6) LOSARTAN POTASSIUM 50 MG T...	12/02/2018	
FAMOTIDINE 20 MG TABS	11/30/2018	
PREDNISONE 20 MG TABS	11/30/2018	

Order Name/Details	L ^
Home Medications	
aspirin (aspirin 325 mg ...	Docum
atorvastatin (atorvastati...	Docum
bisacodyl (bisacodyl 10 ...	Docum
ciprofloxacin (ciproflo...	Docum
docusate-senna (docus...	Docum
enoxaparin (Lovenox)	Docum
fluconazole (Diflucan 1...	Docum
glucagon	Docum
glucose	Docum
glucose (Dextrose 50% i...	Docum
glucose (glucose 40% o...	Docum
guaifENesin (Mucinex)	Docum
cipronexem (cipronexem 300 mg o...	

System Support

- Cell phone
 - Register new phones in Medical Staff Services office *in person* in the Imprivata system
 - Use Imprivata app for verification
- Fingerprint reader (if broken/lost phones)
 - Available in resident lounge near cafeteria
 - ED
 - DHM office

Our Patient

- Social history:
 - works intermittently in construction, lives in apartment with wife and son,
 - no illicit drugs, no tobacco, occasionally smokes marijuana, 10-15 alcoholic drinks per week
- You inform the patient that you plan to perform a urine drug screen:

UDS

- + THC, methamphetamine

The results lead you to believe:

- a. The results need further confirmation
- b. The patient is withholding information and cannot be trusted
- c. The patient used methamphetamine in the last 28 days
- d. The patient used hydrocodone in the last 24 hours

Urine Drug Screens

- Designed for workplace
- High false positives
- Many cross-reactants
- Confirm only exposure
- Time lag: exposure days to weeks



MUST BE CONFIRMED WITH MASS SPECTROMETRY

ONLY A SCREENING TEST

2 Common Questions

1. whether the patient is taking the pain medication as prescribed versus diverting it
2. whether the patient is abusing other substances.

TABLE 3. Summary of Agents Contributing to Positive Results by Immunoassay^a

Substance tested via immunoassay	Potential agents causing false-positive result	Substance tested via immunoassay	Potential agents causing false-positive result				
Alcohol ²⁰	Short-chain alcohols (eg, isopropyl alcohol)	Cannabinoids ^{1,8,43-48}	Dronabinol Efavirenz				
Amphetamines ²¹⁻⁴⁰	Amantadine	Cocaine ⁴⁹⁻⁵¹	Hemp-containing foods NSAIDs Proton pump inhibitors Tolmetin Coca leaf tea				
	Benzphetamine		Opioids, opiates, and heroin ^{8,16,52-63}	Topical anesthetics containing cocaine Dextromethorphan Diphenhydramine ^e Heroin Opiates (codeine, hydromorphone, hydrocodone, morphine) Poppy seeds Quinine			
	Bupropion			Phencyclidine ^{8,52,64-70}	Quinolones Rifampin Verapamil and metabolites ^e Dextromethorphan Diphenhydramine ^e Doxylamine Ibuprofen Imipramine Ketamine Meperidine Mesoridazine Thioridazine Tramadol Venlafaxine, O-desmethylvenlafaxine		
	Chlorpromazine				Tricyclic antidepressants ⁷¹⁻⁸¹	Carbamazepine ^f Cyclobenzaprine Cyproheptadine ^f Diphenhydramine ^f Hydroxyzine ^f Quetiapine	
	Clobenzorex ^b						
	<i>l</i> -Deprenyl ^c						
	Desipramine						
	Dextroamphetamine						
	Ephedrine						
	Fenproporex ^b						
	Isometheptene						
	Isoxsuprine						
	Labetalol						
	MDMA						
	Methamphetamine						
	<i>l</i> -Methamphetamine (Vick's inhaler) ^d						
	Methylphenidate						
	Phentermine						
	Phenylephrine						
	Phenylpropanolamine						
Promethazine							
Pseudoephedrine							
Ranitidine							
Ritodrine							
Selegiline							
Thioridazine							
Trazodone							
Trimethobenzamide							
Trimipramine							
Benzodiazepines ^{16,41,42}	Oxaprozin						
	Sertraline						

^aMDMA = methylenedioxymethylamphetamine, NSAID = nonsteroidal anti-inflammatory drug.

^bApproved in Mexico. Not approved in the United States.

^cConverts to *l*-methamphetamine and *l*-amphetamine.

^dNewer immunoassays have corrected the false-positive result for Vick's inhaler.

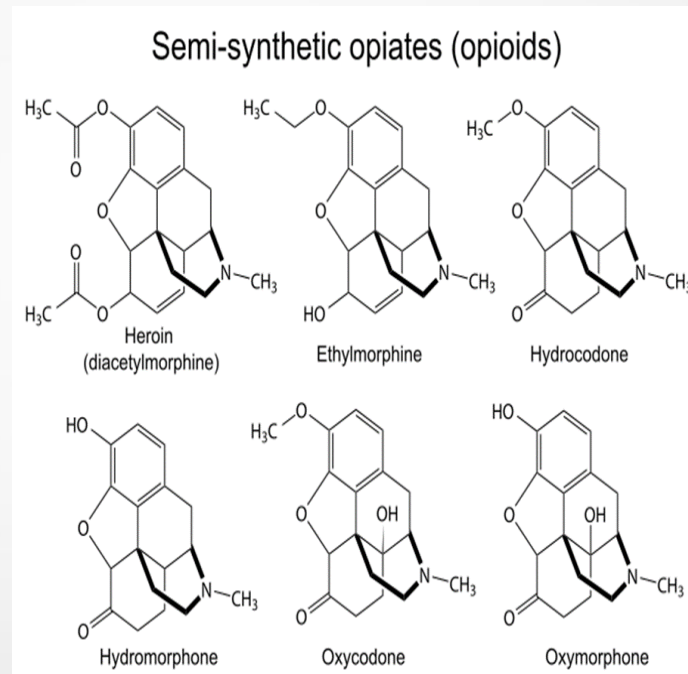
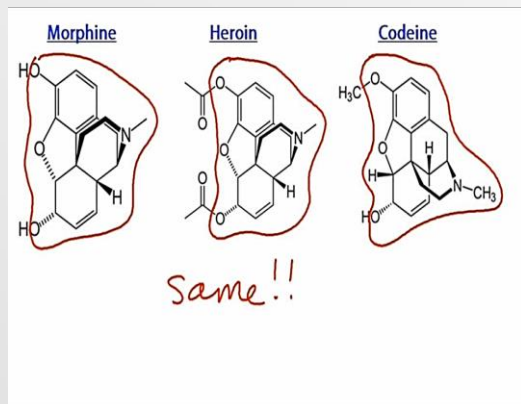
^eDiphenhydramine and verapamil (including metabolites) have been shown to cause positive results in methadone assays only.

Moeller, Karen E., Kelly C. Lee, and Julie C. Kissack. "Urine drug screening: practical guide for clinicians." *Mayo Clinic Proceedings*. Vol. 83. No. 1. Elsevier, 2008.

Medication	False-Positive Result						
	Amphetamine or Methamphetamine	Phencyclidine	Methadone	Opiates	Benzodiazepines	Cannabinoids	Barbiturates
Antihistamines/decongestants							
Brompheniramine	X						
Diphenhydramine			X				
Doxylamine			X				
Phenylpropanolamine	X						
Nonprescription nasal inhaler	X						
Antidepressants							
Bupropion	X						
Clomipramine			X				
Sertraline					X		
Trazodone	X						
Venlafaxine		X					
Antibiotics							
Quinolones (selected agents)				X			
Analgesics							
Ibuprofen			X			X	X
Naproxen						X	X
Antipsychotics							
Chlorpromazine	X		X				
Promethazine	X						
Quetiapine			X				
Thioridazine			X				
Other agents							
Dextromethorphan		X					
Ranitidine	X						
Verapamil			X				

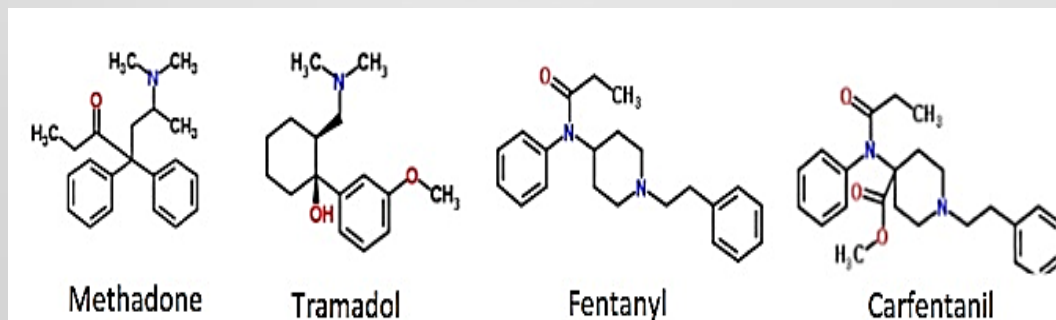
Brahm, Nancy C., et al. "Commonly prescribed medications and potential false-positive urine drug screens." *American Journal of Health-System Pharmacy* 67.16 (2010): 1344.

Which Opioids are detected on UDS?



Which Opioids routinely are not?

Fentanyl, Methadone, Tramadol, Propoxyphene, Meperidine



TYPICAL URINE DRUG SCREENS^{1,3-6}

DRUG CLASS TESTED	TIME TEST REMAINS POSITIVE AFTER EXPOSURE FOR TYPICAL AND (HEAVY) USE	POTENTIAL FALSE POSITIVES
Amphetamines	1-2 (2-4) days	Bupropion, Fluoxetine, Phenylephrine, Pseudoephedrine, Ephedrine, Ranitidine, Trazodone, Selegiline, Methamphetamine, Ofloxacin, Chlorpromazine, Promethazine, Trazodone, Labetalol, Metformin, Thioridazine, Vick's inhaler.
Barbiturates	2-4 days (up to 4 weeks for phenobarb)	Ibuprofen and naproxen.
Benzodiazepines	1-30 days	Reactivity can vary for the different benzodiazepines, Sertraline and oxaprozin may cause a false positive.
Cannabinoids	1-3 days (>1 month)	Case reports of false positive reactions with ibuprofen, naproxen, and efavirenz.
Cocaine	2 (7) days	
Opiates	1-4 (7) days	Fluoroquinolones (levofloxacin, ofloxacin, moxifloxacin, ciprofloxacin), naloxone, creatine, verapamil
Methadone	1-4 days	Doxylamine, Chlorpromazine, Diphenhydramine, Quetiapine, Verapamil, Thioridazine, Clomipramine
Phencyclidine	4-7 (>30) days	Ketamine, Venlafaxine, Dextromethorphan, Diphenhydramine, Tramadol

- **Amphetamines, barbiturates, cannabinoids, cocaine, and opiates can all remain positive for up to four days**
- **Phencyclidine and cannabinoids up to one month in cases of heavy or prolonged use**
- **Benzodiazepines and phenobarbital even with routine use can remain positive for one month**

UDS comes back positive for methadone, amphetamines and PCP

- **Or does it?**
- **Maybe a combination of over-the-counter and prescription medications such as doxylamine, bupropion, and diphenhydramine**

What to Know?

- **Familiarize yourselves with the limitations**
 - Timing of exposures
 - False positives
 - False negatives
 - Confirm, Confirm, Confirm
- **Often providers need assistance in interpreting toxicology tests**

Our Patient

- POD 2, pain is well-controlled on percocet 5/325mg q6-8 hrs
- You and your team determine that he is stable for discharge (all coordinated before 1pm!) At the time of discharge, you make sure patient has a follow up visit scheduled and you are ready to write a prescription for pain control.

Discharge Prescription

Along with instructions on bowel care and not to drive or operate heavy machinery, under the new AZ law, for post-op pain, you should prescribe:

- a. Fentanyl patch 25 mcg transdermal q3 days
- b. Oxycodone/acetaminophen 1 tab q 6-8 hrs prn severe pain #20
- c. Oxycodone/acetaminophen 1-2 tabs q 4-6 hrs prn pain #60
- d. Acetaminophen 1g q 8 hrs prn pain, max dose 4g/24hrs

Brief (but Specific) Overview of New AZ State Laws

- Post-op pain
- MED
- Exceptions to the laws
- Others

Prescribing Opioids in AZ – 2019

AZ Opioid Epidemic Act (SB 1001)	Date
Check AZ CSPMP	Oct 2017
Limit Rx to ≤ 5 days in naïve patients Exceptions: <ul style="list-style-type: none">• Post-surgical (14 days), Active cancer, Trauma/Burns, Hospice/Palliative, MAT for SUD, NAS	Apr 2018
Limit MED ≤ 90 in naïve patients	Apr 2018
e-Prescribe controlled substances	Jan 2019
Hospital systems <ul style="list-style-type: none">• Controlled substance agreement• Informed consent• Substance use risk assessment	Role out 2019

Prescribing Opioids in AZ – 2019

- >90 MED Exclusions
 - Continuation of prior Rx in the last 60 days
 - Active oncology patient
 - Trauma, not including a surgical procedure
 - Hospice, end of life, palliative care
 - Receiving SNF care
 - Burn patient
 - Is hospitalized

90 MED Equivalents	Conversion
Oxycodone 10 q4h (60mg)	1.5
Hydrocodone 15 mg q4h (90 mg)	1
Hydromorphone 3.75 mg PO q4h (22.5 mg)	3

- At discharge, if doesn't meet above criteria:
 - Board Certified Pain Physician (telephone or telehealth)
 - Opioid Assistance and Referral (OAR line) 1-888-688-4222

Discharge Instructions

Important additional interventions for this patient regarding combining opioids and other substances should include:

- a. CAGE questions for alcohol use
- b. Recommendation to reduce alcohol consumption in general and especially while on opioids
- c. Recommendation to avoid combining benzos and opioids
- d. All of the above

Post-Discharge

- Patient is discharged on Tuesday with follow up appointment scheduled in 7 days
- On Friday at 4pm, your patient calls requesting a refill, reporting **severe pain and out of meds.**
- He is told that per clinic policy, we are unable to refill opioids without a visit and is encouraged to try OTC and consider going to ED if pain remains uncontrolled. He is given a reminder about his appointment on the following Tuesday.

Follow Up Appointment

- On Tuesday, your patient arrives to your appointment in obvious frustration, expressing anger that refill was not given last week and demanding new prescription.
- You listen calmly and the patient is able to compose himself
- Focused history and physical reveal reports of severe pain and appropriately healing arm

Follow Up Appointment

- After further discussion, you inform the patient that his fracture and wound are healing well, that pain management options could now include Tylenol and NSAIDS, as opioids are no longer indicated. He again becomes visibly angry, and personally verbally attacks you.

Follow Up Appointment

At this point, what would you do next?

- a. Allow the behavior to continue for 30 min, then call security
- b. Stay calm, politely, but firmly inform the patient, about the next steps. If the patient continues to escalate, inform the patient that “it would be best to excuse myself and I will be back with my attending shortly to conclude our visit.”
- c. Show that you have control of the situation by raising your voice and standing over the patient
- d. Say, “I guess you really are still having significant pain. I will give you a refill this one time, but I cannot give you any more than that.”

Managing Conflict with Patients

- ***Always*** make sure that you are safe
- Listen
- Be empathic
- Do not challenge/argue
- Use simple terms
- Remain confident
- Do not be afraid to pause and continue later

Follow Up Appointment

- The situation diffuses and the patient leaves without a prescription for opioids

Three-Month Follow Up

- The patient returns to clinic 3 months later to “get healthy”
- Patient reports occasionally using pills he gets from friends and family
- Reports no change in his alcohol consumption
 - 1-2 drinks nightly
 - 5-7 drinks binges 1-2 times weekly
- Unable to quit on own
- Not interfering with work
- You check the AZ PMP:

Summary

Summary

Total Prescriptions: 15
 Total Prescribers: 6
 Total Pharmacies: 4

Narcotics* (excluding buprenorphine)

Current Qty: 12
 Current MME/day: 90.00
 30 Day Avg MME/day: 81.00

Buprenorphine*

Current Qty: 0
 Current mg/day: 0.00
 30 Day Avg mg/day: 0.00

Prescriptions

PRESCRIPTIONS

Total Prescriptions: 15
 Total Private Pay: 0

Fill Date	ID	Written	Drug	Qty	Days	Prescriber	Rx #	Pharmacy	Refill	Daily Dose	Pymt Type	PMP
01/02/2019	1	01/02/2019	Oxycodone Hcl 15 MG Tablet	120	30	Ca Bin	1011360	Wal (5506)	0	90.00 MME	Comm Ins	AZ
11/29/2018	1	11/07/2018	Oxycodone Hcl 15 MG Tablet	21	7	Ca Bin	1005527	Wal (5506)	0	67.50 MME	Comm Ins	AZ
11/21/2018	1	11/07/2018	Oxycodone Hcl 15 MG Tablet	21	7	Ca Bin	1004056	Wal (5506)	0	67.50 MME	Comm Ins	AZ
11/15/2018	3	11/07/2018	Oxycodone Hcl 15 MG Tablet	14	7	Ca Bin	1003080	Wal (5506)	0	45.00 MME	Comm Ins	AZ
11/07/2018	3	11/07/2018	Oxycodone Hcl 15 MG Tablet	14	7	Ca Bin	1001557	Wal (5506)	0	45.00 MME	Comm Ins	AZ
10/08/2018	3	10/08/2018	Fentanyl 12 Mcg/Hr Patch	10	30	Ca Bin	2679184	Wal (8637)	0	28.80 MME	Comm Ins	AZ
10/08/2018	3	10/08/2018	Oxycodone Hcl 10 MG Tablet	30	30	Ca Bin	2679185	Wal (8637)	0	15.00 MME	Comm Ins	AZ
09/21/2018	3	09/21/2018	Oxycodone Hcl 10 MG Tablet	28	14	Ch Nel	992070	Wal (5506)	0	30.00 MME	Comm Ins	AZ
09/21/2018	3	09/21/2018	Fentanyl 12 Mcg/Hr Patch	5	15	Ch Nel	992071	Wal (5506)	0	28.80 MME	Comm Ins	AZ
08/24/2018	1	08/24/2018	Fentanyl 12 Mcg/Hr Patch	10	30	Ma Sto	2657598	Wal (8637)	0	28.80 MME	Comm Ins	AZ
08/24/2018	1	08/23/2018	Oxycodone Hcl 5 MG Tablet	30	3	Ma Sto	2657599	Wal (8637)	0	75.00 MME	Comm Ins	AZ
07/27/2018	2	07/25/2018	Fentanyl 12 Mcg/Hr Patch	2	6	Do Cut	2183111	Saf (9557)	0	28.80 MME	Medicaid	AZ
07/11/2018	1	07/10/2018	Oxycodone Hcl 10 MG Tablet	20	5	Sh Jar	977644	Wal (5506)	0	60.00 MME	Comm Ins	AZ
06/05/2018	1	06/05/2018	Oxycodone Hcl 5 MG Tablet	20	4	Ga Cli	970625	Wal (5506)	0	37.50 MME	Comm Ins	AZ
03/23/2018	1	03/23/2018	Morphine Sulfate Ir 15 MG Tab	12	3	Ma Sto	954833	Wal (5506)	0	60.00 MME	Comm Ins	AZ

*Per CDC guidance, the MME conversion factors prescribed or provided as part of the medication-assisted treatment for opioid use disorder should not be used to benchmark against dosage thresholds meant for opioids prescribed for pain. Buprenorphine products have no agreed upon morphine equivalency, and as partial opioid agonists, are not expected to be associated with overdose risk in the same dose-dependent manner as doses for full agonist opioids. MME = morphine milligram equivalents. LME = Lorazepam milligram equivalents. MG = dose in milligrams.

PROVIDERS

Total Providers: 6

Depression Screen

- PHQ-2
 - Over the past 2 weeks, how often have you been bothered by:

	Not at all	Several days	More than ½ the days	Nearly every day
Little interest or pleasure in doing things	0	1	2	3
Feeling down, depressed, or hopeless	0	1	2	3

- Score of 3+ should be followed with full PHQ-9

Based on the information you currently have, you diagnose the patient with:

- a. Alcohol use disorder
- b. Opioid use disorder
- c. Major depressive disorder
- d. Antisocial personality disorder
- e. Malingering

Depression & Substance Use Disorder

- 80-90% of patients with substance use disorder have another psychiatric illness
 - MDD is the most common
- Substance use is risk factor for suicide!
- Refer for treatment
 - Both addiction and psychiatry may be needed

Substance Use Disorder DSM-5

- Problematic pattern of substance use -> clinically significant distress
- Categories of symptoms
 - Impaired control of use
 - Social impairment
 - Risky use
 - Pharmacological criteria

Substance Use Disorder DSM-5

- Problematic pattern of use -> clinically significant distress (2+ symptoms = diagnosis)
 - Use larger amounts/longer period than intended
 - Persistent desire/unsuccessful efforts to cut down
 - Significant time spent obtaining/using/recovering
 - Cravings
 - Recurrent use -> failure to fulfill major role obligations
 - Continued use despite social problems
 - Important social/work activity reduced 2' use
 - Recurrent use in hazardous situations
 - Continued use despite physical/psychological problem caused/exacerbated by substance
 - Tolerance
 - Withdrawal

Substance Use Disorder

- Mild = 2-3 symptoms
- Moderate = 4-5
- Severe = 6+

On your way home...

- You are glad that patient encounter ended well. You begin to reflect on some of the more challenging situations you've experienced over the last several weeks and months. You recognize some signs of fatigue, depersonalization, and maybe even burnout. You decide to:
 - a. Hit the gym even though it's late
 - b. Call a trusted family member
 - c. Make a plan for coffee with a friend on your next day off
 - d. All of the above

Opioid Resources

- www.azdhs.gov/opioid
- SBIRT Toolkit
 - <https://www.masbirt.org/sites/www.masbirt.org/files/documents/toolkit.pdf>
- Arizona Opioid Assistance and Referral (OAR) Line
 - 888-688-4222
 - <http://azpoison.com/news/arizona-oar-line>
- Addiction Medicine or Medical Toxicology Consult
 - Order Addiction Medicine or Toxicology consult in Cerner
 - Call 602-253-3334
- BUMCP Addiction Recovery Center (in Depart)
 - 602-839-4567

Wellness Resources

- **Banner Security:** 602-747-4400 9444
- **VA Police:** 602-277-5551 x6420 National: 1-800-273-8255
- **Aetna Behavioral Health (E.A.P. Benefits):** 866-568-7554 Text: 741741
- **Banner Spiritual Care:** 602-201-7855
- **GME Director of Wellness:** 509-592-8289
- **Sexual Assault Hotline:** 480-736-4949
- **Substance Use/Treatment:** 800-662-4357

- **Police:** 9-1-1 (emergent); 602-262-6151 (non-emergent)
- **24-Hour Crisis Hotline(s)**
Maricopa County: 602-222-